



**RISQ+H**

**Groupe Vigilance  
pour la sécurité  
des soins**

**Québec** 



**GP-Québec**  
La communauté de pratique  
en gestion de projets publics  
au Québec

# Symposium

April 26-27 2012



## Patient safety in Quebec

The last 10 years



**The symposium will be held at**

**The Montreal Neurological Institute and  
Hospital**

Amphitheater Jeanne-Timmins (1st floor)  
3801, University, MONTREAL, QUEBEC, H3A 2B4

**Organized by:**


CIRANO/RISQ+H

Vigilance Group for the Safety of Care  
GP Québec

Registration & information

<http://www.cirano.qc.ca/conferences/conf20120426/>

**Contact**

 **Phone:** 514-985-4000 extension 3104



# Patient safety in Quebec

## The last 10 years

	THURSDAY, APRIL 26	FRIDAY, APRIL 27
<b>Opening</b>	Ministry of health and human services	Opening speech of the second day
<b>Morning</b>	Bill 113 in Quebec : History and implementation	The situation in the world in terms of patient safety (panel)
<b>Afternoon</b>	The current situation in Canada in terms of patient safety (panel)	Challenges for moving forward <b>Closing remarks by the Minister of health and social services</b>
<b>Evening</b>	Cocktail dinner / networking	

### Symposium location

**Montreal Neurological Institute and Hospital**  
 Amphitheater Jeanne-Timmins (1st floor)  
 3801, University  
 Montréal, Québec H3A 2B4

### Cocktail dinner / networking location

**McCord Museum**  
 690 Sherbrooke Street West  
 Montreal, Quebec H3A 1E9

### Organizing Committee

Suzanne Bisailon, PhD, LLB, CIRANO  
 Daniel Chartrand, MD, PhD FRCPC, CUSM  
 Nathalie de Marcellis-Warin, PhD, CIRANO, École Polytechnique de Montréal  
 Jean-Marc Simard, MAP, GP-Québec  
 Micheline Ste-Marie, MD, PhD FRCPC, Groupe Vigilance pour la sécurité des soins, CUSM  
 Ingrid Peignier, Ing., M.Sc.A, CIRANO  
 Project Coordinator : Benoit Morissette

### Thank you to our partners to their support



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# Program

# Patient safety in Quebec The last 10 years

## THURSDAY, APRIL 26 2012

8:00 – 8:45: Registration, coffee and croissant

8:45 Welcome address

**Martine Alfonso**, Interim Director Montreal Neurological Hospital and Administrative Director of the Neuroscience Mission, MUHC

### 8:50 -12:30 – BILL 113 IN QUEBEC :

#### HISTORY AND IMPLEMENTATION

**Moderator : Nathalie de Marcellis-Warin**, CIRANO/RISQ+H and École Polytechnique de Montréal

8:55 Opening remarks [FR]

**Sylvie Bernier, MD**, Directrice de la Qualité (DQ) Direction générale de la planification, de la performance et de la qualité (DGPPQ) Ministère de la Santé et des Services sociaux (MSSS)

9:10 Background and adoption of Bill 113 [FR]

**Denis Roy, MD**, President and CEO, Sudbury Regional Hospital, the first president of the National Assistance Risk Management and quality

9:35 Implementation– the patient's point of view [FR]

**Jean-Pierre Ménard**, Ad. E. Ménard, Martin, Lawyers

10:00 Refreshment Break

Implementation – the health network

10:30 Risk management in institution/Risk management committee [FR]

**Dolorès Lepage-Savary**, Director of Performance, quality and analysis at l'INESSS

10:40 The disclosure [FR]

**Micheline Ste-Marie, MD**, Associated Director of Professional Services, Montreal Children's Hospital, CUSM and president of the Vigilance group for the safety of care

10:50 The local/ regional/ national register [FR]

**Catherine Maranda**, Advisor, MSSS Quality Department and Coordinator, Incidents and Accidents National Registry (RNAISSSS)

11:00 Panel on successes / failures of implantation 10 years later

**D. Roy, J-P. Ménard, D. Lepage-Savary, M. Ste-Marie, C. Maranda**

12:00 Discussion with the participants

12:30 Lunch – buffet

### 1:30 -4:00 – PANEL – THE CURRENT SITUATION IN CANADA REGARDING SAFE CARE

**Moderator : Daniel Chartrand, MD**, Montreal Neurological Institute and Hospital, CUSM

1:35 **Hugh MacLeod**, CEO, Canadian Institute for Patient Safety (CPSI) [ENG]

2:00 **Lynn Riley**, Medication Safety Specialist, Institute for Safe Medication Practices in Canada (ISMP Canada) [FR]

2:25 **Myrella Roy**, Chief Executive Officer. Canadian Society of Hospital Pharmacists [FR]

2:50 Refreshment Break

3:10 **Wendy Nicklin**, President, Accreditation Canada [ENG]

3:35 **Doug Cochrane, MD**, President and responsible for provincial patient safety and quality for the Patient Safety & Quality Council of British Columbia [ENG]

4:00 Questions and discussions

4:45 Poster session

### 6:00 -8:30 – COCKTAIL DINNER / NETWORKING AND VISIT OF THE MCCORD MUSEUM

**Master of ceremonies : Nathalie de Marcellis-Warin**

6:15 Patient safety and Healthcare governance: what is the relation?  
Address - **Léonard Aucoin**, Consultant, in health and President, InfoVeille Health [FR]

6 :30 Cocktail dinner / networking

Access to the museum is included. At your convenience you can visit the various exhibitions of the museum.

8 :30 End of 1<sup>st</sup> day



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**FRIDAY, APRIL 27 2012**

8:00 – 8:45: Registration coffee and croissant

8:45 Introduction

**Yvan Gendron**, Associate General Director of the Hospital Center of the Université de Montréal CHUM [FR]

### 9:15 - 11:30 – PANEL – THE SITUATION IN THE WORLD REGARDING THE SAFETY OF CARE

**Moderator : Suzanne Bisailon**, CIRANO and Université de Montréal

9:20 **UNITED STATES : John Duffy, MD**, Physician surveyor at Joint Commission International Accreditation et Professeur, Military Medical School, Washington DC; Professor, University of Central Florida School of Medicine Formally Assistant Surgeon General (USA), Retired. [ENG]

9:50 **EUROPEAN UNION : Fernand Sauer**, Honorary Director General at the European Commission [FR]

10:20 Refreshment Break

10:50 **NEW-ZEALAND : Alan Merry, MD**, Head, School of Medicine, Faculty of Medical and Health Sciences, University of Auckland, New-Zealand [ENG]

11:20 **FRANCE : Isabelle Rieu**, Circuit Quality Manager for Medicine and DMS - Grenoble University Hospital and Associate Professor Qualitologie - UJF Grenoble [FR]

11:50 Discussion with the participants

12:15 Lunch - buffet

### 13:15 - 16:30 – CHALLENGES FOR IMPROVING THE SITUATION

**Moderator : Micheline Ste-Marie, MD**, The HME of CUSM and Vigilance group for the safety of care

1:15 Introduction : What remains to be accomplished, to correct, including legislative changes? What are the challenges? [FR]

**Micheline Ste-Marie, MD**, CUSM

1:30 Three ways to succeed in integrated risk management [FR]

**Patrick Des Marais**, GP Québec and Preventa Inc  
**Serban Teodoresco**, Preventa Inc.

1:55 Waiting for a change or going for culture improvement?

An interactive conference on the leverages and conditions of culture evolution. [FR]

**René Desharnais et Marie Doye**, DOF Network

3:00 Challenges for moving forward  
Discussion with the participants

3:30 Refreshment break

3:45 Summary of the Symposium

**Léonard Aucoin**, Consultant, in health and President, InfoVeille Health

### 4:00 Closing remarks

**YVES BOLDUC, MD, MINISTER OF HEALTH AND SOCIAL SERVICES**

4:30 Adjournment of Symposium

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